IT Strategy:

Maximize support for education and research

- Establish and practice DR & BCP procedures
- Implement a change management program
- Implement incident management program
- Establish and implement common template (branding) for College websites
- Encourage PI and departmental participation
- Decommission department and miscellaneous web servers
- Use content management system technology
- Leverage TAMU baseline applications and services to the extent possible (e.g., Web collaboration, wiki, CMS, etc.)
- Transfer email services to CIS
- Authentication and storage (possibly transfer to CIS)
- Web services
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Minimize IT Overhead (TCO - Total Cost of Ownership)

- Minimize IT overhead
- Leverage technology for remote management and administration
- Classrooms to IMS where possible
- Lab desktop build support to OAL
- Minimize non-IT work
- Leverage SELL licensing
- Minimize baseline complexity
- Leverage state contracts
- Encourage hardware standardization
- Minimize users with access

Minimize Energy Costs and Improve Space Utilization

- Build Geosciences data center (if CIS space not available)
- Where possible, use virtualization technologies
- Use common desktop baselines/bundles in labs, classrooms and offices where possible
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Communicate with Customers

- IT advisory board
- Faculty meetings
- Staff meetings
- Newsletters
- Solicit feedback via email and surveys
- Provide classroom training
- Include faculty in classroom and lab design efforts
- Periodic email updates
- Instruction guides
- Faculty input on classroom and lab design
- Offer self-help via FAQs and online instructions
- Establish Geosciences Instructional Technology Committee

IT Strategy:

- Maximize support for education and research
- Minimize IT overhead
- Minimize energy costs and improve space utilization
- Communicate with customers

Consolidate Common IT Services

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Mission: “We provide the highest quality technology-based services, in the most cost-effective manner, to enable the College’s core mission as it applies to teaching, learning, research and administration.”